



## DELTA STATE YEAR 2023 APPROVED BUSINESS ENABLING REFORM ACTION PLAN (BERAP)

**STATE: DELTA STATE**

**REPORTING  
PERIOD:**

**2023**

**SABER FOCAL PERSON:**

**OLOROGUN LUCKY OGHENE-OMORU**

**LIST OF CONTRIBUTING ENTITIES:**

DELTA STATE INVESTMENTS DEVELOPMENT AGENCY

MINISTRY OF FINANCE

MINISTRY OF ECONOMIC PLANNING

MINISTRY OF TRADE AND INVESTMENTS

MINISTRY OF LANDS AND SURVEY

MINISTRY OF WORKS

MINISTRY OF URBAN RENEWAL

DELTA STATE JUDICIARY

DELTA STATE MICRO SMALL AND MEDIUM ENTERPRISES DEVELOPMENT AGENCY

DELTA STATE JOB AND WEALTH CREATION BUREAU

MINISTRY OF GIRL CHILD EMPOWERMENT

DELTA STATE TECHNICAL AND VOCATIONAL BOARD

MINISTRY OF JUSTICE

QBCIL-NG GLOBAL CO. (DELTA FASTRACK)

DELTA STATE INTERNAL REVENUE SERVICES

**URL Link to the published BERAP:**

**Is this plan approved by the State Executive Council (SEC)**

**Yes**

*Choose as appropriate*

**If this was approved by SEC, please state date:**

16<sup>TH</sup>/JANUARY/2023

# DELTA STATE 2023 BERAP PROGRESS REPORT

										PROGRESS UPDATE		
S/N	BUSINESS ENABLING REFORM AREA	REFORM OBJECTIVE	ACTION STEPS	DESCRIPTION AND KEY TARGETS	RESPONSIBLE MDA	CONTRIBUTING MDA	BUDGET (NGN)	PLANNED START DATE	PLANNED END DATE	STATUS	DESCRIPTION OF STATUS	NEXT STEP
1	Electronic Profiling of Investment Opportunities/Sectors in Delta State.	a. Identify Areas of Investment Needs/Documentation of Investment Needs. b. Increase Awareness in Investment Opportunities c. Increase Number of Investments d. Enhance Impact of Investments e. Enhance Intrnally Generated Revenue f. Assess Impact of Investment on Economic Growth of Local Government Areas and environs g. Assess overall impact of Investment on Economic Growth of the State	a. Identify Natural Resources & Areas of Comparative Advantage; procure 1 Toyota Hilux Pick Up Van to facilitate information gathering on Natural Resources and Sectoral Study of the State. b. Identify Investment Sectors ( Agric Business, Oil and Gas, Manufacturing, Solid Minerals, Ports & Maritime, Transportation, Real Estate, Entertainment, Hospitality, Tourism, Trade, Commerce,etc ) c. Mobilization of Officers to Identified Areas of Investments d. Carry out Assessment Survey of Investment e. Sensitize Host Communities on Objectives of Investments f. Document Findings of Assessment Needs g. Produce Investment Profiles for Investments in Relevant Sectors h. Create a Link i. Upload Information on Official State Website	a. Attract more Investment to Delta State b. Promote transparency of investments policies c. Strengthen Delta State Investment database. d. Business Communities Linked to Identified Sectors e. Host Communities of Investments Identified	Delta State Investments Development Agency (DIDA)	Ministries of a. Finance b. Lands c. Economic Planning d. Justice e. Trade & Investment f. Other relevant Ministries Department and Agencies (MDAs)	75M	1/1/2023	31/12/2023	ONGOING	1. 2023 ELECTIONEERING YEAR SLOWED DOWN ACTIVITIES 2.ELECTRONIC FILING OF INVESTMENT OPPORTUNITIES HAS GIVEN INTENDING INVESTORS AND BUSINESS OWNERS WITHIN AND OUTSIDE DELTA STATE THE OPPORTUNITY TO BE ABBREASTS OF SECTORS THATTHEY CAN INVEST IN AND TAKE ADVANTAGE OF WITHOUT HAVING TO TRAVEL OUT OF THEIR LOCATION. 3.DIDA WILL BE ENGAGING INVESTORS/BUSINESS OWNERS ON MONTHLY BASIS TO STRENGTHEN THE WORKING RELATIONSHIP BETWEEN GOVERNMENT AND PRIVATE SECTOR HOLDERS.	1. SECURE APPROVALS TO ACCESS FUNDS TO EXECUTE ACTION STEPS. 2. DIDA IS COMPILING PROFILE OF NEW BUSINESS OWNERS AND INVESTORS WHO HAVE INDICATED INTEREST TO PARTNER WITH DELTA STATE AND HAS FORWARDED SOME TO NIPC TO HELP BROADCAST AREAS OF INVESTMENT OPPORTUNITIES IN THE STATE. 3. DIDA WILL BE ENGAGING INVESTORS/BUSINESS OWNERS ON MONTHLY BASIS TO STRENGTHEN THE WORKING RELATIONSHIP BETWEEN GOVERNMENT AND PRIVATE SECTOR HOLDERS.
2	Investment Marketing, Promotion & Facilitation	a. Institutionalize the Organization of Annual Investment Conferences, Fairs & Summit b. Availability of Information on Industrial Raw Materials, Investment Opportunities & Locations in the State	Investment Marketing, Promotion and Facilitation; a. Organize Investment Road Shows, Conferences, Fairs and Summits b. Showcase Investments in Various Sectors of the Economy c. Publicise States Investment Incentives d. Engage Prospective Investors e. Explain Activities of One-Stop-Shop	a. Organize Investment Marketing, Promotion and Facilitation Activities to Target Investors in the following Locations; > Asaba > Lagos > Cape Town> Singapore > Dubai b. Traders/MSMEs & Potential Investors	Delta State Investments Development Agency (DIDA)	Ministries of a. Trade & Investments b. Economic Planning c. Finance d. Delta State Micro, Small & Medium Development Agency e. Other relevant Ministries Department and Agencies (MDAs)	250M	1/2/2023	31/12/2023	ONGOING	1. 2023 ELECTIONEERING YEAR SLOWED DOWN ACTIVITIES 2. INVESTMENT MARKETING HAS ATTRACTED MORE INVESTMENT TO THE STATE WHICH IS IMPACTING ON PRODUCTIVITY OF LOCAL INDUSTRIES. 3. THIS ACTION IS ALSO ATTRACTING FOREIGN DIRECT INVESTMENT. 4. BUSINESS OWNERS ARE NOW ALIGNING WITH GOVERNMENT POLICIES AND PROGRAMS.	1. SECURE APPROVALS TO ACCESS FUNDS TO EXECUTE ACTION STEPS. 2. DIDA IS COMPILING PROFILE OF NEW BUSINESS OWNERS AND INVESTORS WHO HAVE INDICATED INTEREST TO PARTNER WITH DELTA STATE AND HAS FORWARDED SOME TO NIPC TO HELP BROADCAST AREAS OF INVESTMENT OPPORTUNITIES IN THE STATE.
3	Strategic Policy Advocacy/Engagement	a. Creation of a Forum to engage Stakeholders in Investment Matters b. Institutionalize Mechanism to Obtain Feedback from Stakeholder in Investment Matters c. Provide feedback mechanism between Government and Business community d. Track impact of Government Policies on growth of MSME's e. Increased confidence in Government Policies and programs f. Improved connectivity between Business community g. Eliminate wrong speculations about Governments policies h. Enable Business men to make informed decisions. i. Increased accessibility to Government policies and programs	a. Engage Propective Investor in the Organised Private Sector, Financial Institutions, Regulatory Agencies & Other Stakeholders in the Investment Ecosystem in Matters Relating to Improvement in the Business Environment b. Produce Reports on Results of Advocacy and Engagements c. Delta State Associations of Chambers of Commerce, Industries, Mines & Argiculture > National Association of Small Scale Industrialists > Trade Associations	Enhance Collaboration by Holding Business Meetings with Members of the Business Community/Non; Government Actors > Manufacturers Association of Nigeria > Delta State Associations of Chambers of Commerce, Industries, Mines & Argiculture > National Association of Small Scale Industrialists > Trade Associations	Delta State Investments Development Agency	Ministries of a. Trade & Investments b. Economic Planning c. Finance d. Delta State Micro, Small & Medium Development Agency e. Other relevant Ministries Department and Agencies (MDAs)	20M	1/2/2023	12/31/2023	ONGOING	1. 2023 ELECTIONEERING YEAR SLOWED DOWN ACTIVITIES 2. STRATEGY POLICY ADVOCACY/ENGAGEMENT HAS HELPED TO BUILD ALIANCE BETWEEN GOVERNMENT AND BUSINESS OWNERS 3. STRATEGY POLICY ADVOCACY/ENGAGEMENT HAS ENABLED GOVERNMENT TO IDENTIFY ISSUES THAT NEEDS TO BE ADDRESSED IN THE AREA OF INVESTMENT. 4. DIDA HAS APPROACHED DONORS TO HELP INVESTORS DOMICILED IN DELTA STATE ACCESS FUNDS.	1. SECURE APPROVALS TO ACCESS FUNDS TO EXECUTE ACTION STEPS. 2. NUMEROUS ENAGAGEMENT MEETINGS HAS BEEN HELD WITH INTERESTED INVESTORS ON HOW TO PARTNER WITH THE STATE THROUGH PPP. 3. DIDA WILL BE HOLDING THE YEAR 2024 EASE OF DOING BUSINESS IN WARRI IN ORDER TO CAPTURE THE LARGER BUSINESS COMMUNITY IN DELTA STATE.
4	Strengten Collaboration with Key Federal Government of Nigeria Agencies and Institutions > Nigerian Investment Promotion Council > Infrastructure Concession Regulatory Commission (ICRC) > Small Medium Enterprise Development Agency of Nigeria > Central Bank of Nigeria > Nigerian Export-Import Bank > Bank of Industry > Standards Organization of Nigeria > National Agency for Foods & Drugs Administration and Control	a. To Improve Working Relationship to the Benefit of Investors in the State	a. Organize Sensitization Workshops b. Organize Working Visits to Create Alliances and Deepen Cooperation c. Send Staff on Training in the Agencies and Institutions for better understanding of investment promotion	Facilitate Quick Approvals of Regulatory Approvals, Permits and Licences	Delta State Investments Development Agency (DIDA) Ministry of Trade and Investment	Ministries of a. Trade & Investments b. Economic Planning c. Finance d. Delta State Micro, Small & Medium Development Agency e. Other relevant Ministries Department and Agencies (MDAs)	35M	1/1/2023	31/12/2023	ONGOING	1)2023 ELECTIONEERING YEAR SLOWED DOWN ACTIVITIES 2)LEADERSHIP VACUM FOR THE PERIOD OF JULY 2023- APRIL 2024 also had a slight impact on achieving objectives within the said period	1)SECURE APPROVALS TO ACCESS FUNDS TO EXECUTE ACTION STEPS. 2)THE RECENT APPOINTMENT OF THE DG,DIDA WILL RESULT IN 80% ACHIEVEMENT BY DECEMBER 2024 As the Agency has commenced series of engagement meetings with stakeholders in critical sectors of areas of investment vestment opportunities in Delta State.
5	Development of a Land Bank Strictly for Commercial and Industrial Enterprise	a. Removal of redtapes & bottlenecks associated with Land Acquisition by Business, Potential Investors and fast track the Provision of Enterprise Related Infrastructure b. Attract PPP Investments to the State c. Reduce Cost of Land Acquisition for Businesses & Potential Investment	a. Engage Minstry of Lands, Surveys & Urban Development & for Processes of Land Acquisition b. Engage Ministry of Justice for Processes of Land Acquisition c. Draft Memo & Seek Executive Approval for the Acquisition of 1 Sq. Km of Land in the 3 Senatorial Districts to be Designated Strictly for Businesses	> Improved Service Delivery for MDAs Responsible for the Provision of Enterprise Related Infrastructure > improve Access to Land/Realty for Investors, Industrialists, MSMEs	Trade & Investments	Lands, Surveys & Urban Deveopment Justice	500M	1/1/2023	31/12/2023	ONGOING	DELAYED	SECURE APPROVALS TO ACCESS FUNDS TO EXECUTE ACTION STEPS.
6	Public Private Partnerships	> Improve Traction, Portfolio & Sreamling Public Private Partnerships Projects	> Engage Delta Investment Development Agency, Ministry of Justice > Seek & Study Model PPP Acts and Administrative Prorocols > Streamline Model PPP Acts and Administrative Prorocols to fit our Local Realities	> Develop a Draft Bill and Administrative Protocols for the Implementation of PPP Projects for the Business community	Trade & Investments Delta State Investment Development Agency	Ministry of Justice	5M	1/1/2023	31/12/2023	ONGOING	ACTIONS were delayed due to administrative gaps.	SECURE APPROVALS TO ACCESS FUNDS TO EXECUTE ACTIONS STEPS.
7	Business Premises Registration	> Improved Revenue from Business Premises > Prompt Certification of Business Premises	> Review the Business Premises Act to meet Current Realities > Mapping of Business Premises within the State (Urban Areas) > Draft & Seek Executive Approval for Business Premises Registration as a Pre-requisite for Contractors Registration	> Improve revenue generation, streamling of protocols & Improve database for Business Premises	Ministry of Trade & Investments	Delta State Board of Internal Revenue Justice	5M	1/1/2023	31/12/2023	ONGOING	IN PROGRESS	SECURE APPROVAL TO ACCESS FUNDS TO EXECUTE ACTIONS STEPS.
8	Businesss Communications	> Improved Communication between Business Communities & High Level Delta State Government Officials for the Prompt Identification and Resolution of Inherent & Emanating Business Related Challenges	> Draft & Seek EXCO Approval for a High Level Quaterly Town Hall Business Meet between Business Communities, His Excellency, the Governor & the DTSG Economic Team	> Gurantee High Level Systemic Engagement, Feedback from the Business Community and Fast Track Response from Delta State Government	Ministry of Trade & Investments	Delta State Investments Developemnt Agency	5M	1/1/2023	31/12/2023	ONGOING	Consultation between government and organized Private sector will increase the confidence in government policies and programs there by increasing investors willingness to invest in the state	SECURE APPROVAL TO ACCESS MORE FUNDS TO EXECUTE ACTIONS STEPS.
9	Development of Delta State Cluster Programme	> Improve access to Land by MSMEs	> Draft & seek Executive Approval for a Delta State Cluster Programme > Provide Contiguous Area with Fit-For-Purpose Utilities for MSMEs	> Provide Contiguous Area with Fit-For-Purpose Utilities for MSMEs	Ministry of Trade & Investments	Ministries of a. Housing b. Economic Planning c. Finance d. Energy e. Delta State Micro, Small & Medium Development Agency	100M	1/1/2023	31/12/2023	ONGOING	Trade and Business clusters will allow MSMEs access to common facilities and reduce cost of doing business	SECURE APPROVALS TO ACCESS FUNDS TO EXECUTE ACTIONS STEPS.
10	Right of Way Permit.	To make transparent and open the process of obtaining Right of Way Permit.	Step 1: Prospective telecom vendor applies physically in writing to the Ministry of Works, through the office of the Honourable Commissioner: attention the Permanent Secretary for Right of Way permit. Step 2. The vendor's request is sent by the Permanent Secretary through any of the following Departments (depending on the job location within Delta State)to be examined: (i) Department of Highways; (ii) Department of Rural Roads; (iii) Department of Urban Roads and (iv) Department of Riverine Roads. Step 3. The total route length is calculated by any of the relevant 25 Field Offices (under the purview of the Superintending Engineer SEs) and counter signed by any of the relevant supervisory 12 Zonal Offices (under the purview of the Zonal Chief Engineer ZCEs) of the Mininstry. Step 4. The relevant Zonal Chief Engineer, ZCE submits a report to the Ministry of	(i) The target recipients are the telecom vendors, end user of fibre optic broadband and the Delta State Government. (ii) The aim of this process is to build confidence in the prospective Telecom Vendor, make open and transperant the process of obtaining Right of Way permit and reduce time delays in obtaing Right of Way Permits.	Ministry of Works	Ministries of Finance, Economic Planning and Lands ans Surveys	36M	January, 1st 2023	December, 31st 2025	COMPLETED	1. ACTIONS TO BE CONTINUED IN THE FORTH COMING YEAR 2. ISSUANCE OF RIGHT OF WAY PERMIT IS AN ONGOING PROCESS THAT IS DEPENDANT ON THE FREQUENCY OR OCCURANCE OF APPLICATIONS. 3. GOVERNMENT INTERVENTIONS IS ATTRACTING MORE INVESTMENT IN FIBRE OCTIC INFRASTRUCTURE.	THE MINISTRY OF WORKS WILL SECURE APPROVALS TO ACCESS FUNDS TO IMPROVE ON FIBER OPTIC OPERATIONS IN BOTH RURAL AND URBAN WAYS

			Works Headquarters in Asaba. From the submitted Reports, a total right of way fees is computed based on the official fees of N145/m. Step 5. The vendor pays the computed fees into the State treasury account and is issued a receipt of payment. Step 6. The Ministry of Works thereafter issues a permit signed by an officer of any of the four issuing department not less than the rank of an Asst. Director of Civil																	
11	Transparency of official fees and procedures in Delta State Ministries, Departments and Agencies (MDAs)	This reform area will increase transparency of official fees and procedures focusing on key business environment enabling MDAs' and also, providing platform for respective taxpayers to determine and pay official fees, levies and fines using Delta State Internal Revenue website.	A. Finalize the business practices and workflow process on MDA fees for standardization	A description of the action and target, e.g., business regulatory process mapping signed off by all included MDAs and approved by the relevant authority	Delta State Internal Revenue Service (DIRS)	1. Ministry of Trade & Investment 2. Ministry of Oil & Gas 3. Ministry of Health 4. Ministry of Environment 5. Ministry of Basic & Secondary Education 6. Fire Service Department 7. Delta State Waste Management Board 8. Delta State Urban Water Board 9. Delta State Tourism Board 10. Delta State Environmental Protection Agency				Completed	The work flow process from the 10 different MDAs have been harmonised and automated called the Central MDA Billing System (CMBS)	To take feedback from MDAs so as to improve on the current process.								
			A.1 Map existing process for carrying out impact evaluation	Extracted MDAs revenue heads to be signed off by all respective MDAs in accordance to Delta State Internal Revenue Service Law, 2020.	Delta State Internal Revenue Service (DIRS)		1,000,000.00	1/3/2023	3/31/2023	Completed	Payment description made are captured on the receipt issued to taxpayers in the bank and (or) through online payment channels									
			A. 2 Evaluate and discuss mapped processes with respective MDAs	Standize mapped business practice / workflow processes in MDAs fee collection	Delta State Internal Revenue Service (DIRS)		1,000,000.00	2/1/2023	3/31/2023	Completed	Harmonised demand notices are issued to taxpayers through the automated portal	To improve on the distribution timeline								
			A. 3 Publish information in public domain of respective MDAs already in the state government portal, Delta State Internal Revenue Service (DIRS) website, newspaper publications and handbills.	To increase awareness and educate the public (taxpayers) on the standized business practices and workflow processes	Delta State Internal Revenue Service (DIRS)		5,000,000.00	3/1/2023	4/28/2023	Ongoing	Taxpayers's education and public enlightenment needs longer time	Continuous taxpayers' education								
			A. 4 To issue notification/circular/order mandating the policy or procedural change and to publish it in newspapers accordingly.	Prompt notification for voluntary compliance by taxpayers	Delta State Internal Revenue Service (DIRS)		5,000,000.00	3/1/2023	4/28/2023	Ongoing										
			A. 5 Evaluate responses from MDAs' and make corrections in accordance with the relevant tax laws/DIRS Revenue Law.	Eradicate multiple taxes and or levies amonge MDAs and full compliance to the established business practices and workflow process	Delta State Internal Revenue Service (DIRS)			3/1/2023	4/28/2023	Completed	Revenue collection by MDAs follows the CMBS processes guided by the DIRS Revenue Law	To monitor and relievie feedback								
			A.6 Obtain MDAs' approval for commencement and reporting.	To mitigate conflicts and ensure Team work amonge MDAs	Delta State Internal Revenue Service (DIRS)			1/3/2023	2/28/2023	Completed	CMBS process allows each MDAs to make assessment and validated assessment before final approval and issuance of harmonised demand notice by IRS	To see how to improve on the current process based on feedback recieved								
			B. Public enlightenment and awareness		Delta State Internal Revenue Service (DIRS)		10,000,000.00	1/3/2023	6/30/2023	ongoing	Continuous public awareness	Continuous public awareness								
			B.1 Call for stakeholders' meetings to discuss on the process/procedure for collection of official fees and levies as prescribed by the law.	Increase public awareness and elightenment, transparency and effectiveness in MDAs levies and charges.	Delta State Internal Revenue Service (DIRS)		5,000,000.00	4/1/2023	5/31/2023	ongoing	Continuous public awareness	Continuous public awareness								
			B.2 Communicate rates and levies as prescribed by the law for each businesses regulatory areas in each MDAs.	Uniformity in rates, fees and levies as prescribed by law and eradicates illegal rates and levies from unauthorised agents (if any)	Delta State Internal Revenue Service (DIRS)		7,500,000.00	1/3/2023	6/30/2023	completed	The rates, fees, and levies are outlined according to MDAs in the DIRS Revenue Law	To engage MDAs to ensure compliance during assessment								
			B.3 Distribution of DIRS Law 2020 as a legal basis for harmonization of MDAs' levies and charges	Providing enabling platform for stakeholders references and guidance.	Delta State Internal Revenue Service (DIRS)		10,000,000.00	1/3/2023	6/30/2023	Completed	Copies of the Law have been distributed to each MDAs	To monitor usage								
			B. 4 Discontinue all consultancy services engaged by all MDAs' and a letter communicated to the respective quarters (MDAs' & consultants).	Minimise revenue leakages and total eradication of revenue touting in all MDAs.	Delta State Internal Revenue Service (DIRS)			1/3/2023	6/30/2023	Completed	There is a collaboration between IRS and MDAs.	To increase the level of collaboration and engage MDAs								
			B. 5 Feedback Mechanism and actions	Reboost and effective cominucation system with Taxpayers	Delta State Internal Revenue Service (DIRS)			1/3/2023	6/30/2023	Ongoing	Several feedback channels including contact emails and phone number are on the IRS website and the CMBS Harmonised demand notice.	To train more IRS Staff to acquire communication skills with taxpayers								
			B. 6 Utilizing the platform "Tax Thursday" for continuous awareness.	To increase public awareness by DIRS officers in all the 25 LGAs in order to prevent ignorance and extortion by touts who pose as revenue consultant.	Delta State Internal Revenue Service (DIRS)		5,000,000.00	1/3/2023	12/21/2023	Ongoing	As part of activities to create public awareness, DIRS has designed thursday every week as 'Tax Thursday' whereby it is compulsory for staff to wear branded T-Shirts for public enlightenment across all IRS offices in Delta State	To increase the activities on tax thursday								
			B. 7 Setting up taxpayers complain desks in all the 25 LGA and the Office of the Executive Chairman (DIRS), warri.	Provision of Tax Payers grievancies address system at the Headquarters.	Delta State Internal Revenue Service (DIRS)		11,250,000.00	1/3/2023	6/30/2023	Ongoing	This process has not been fully completed in the field offices	To fully complete the process								
			C. Online system implementation of Central MDAs' Billing System (CMBS) ;to implement an onlne system for the new procedures and processes (Both Web and	To provide faster application process and transparency in MDAs levies and charges.	Delta State Internal Revenue Service (DIRS)		250,000,000.00	1/3/2023	6/30/2023	Completed	The Central MDA Billing System (CMBS) is now active and in use (www.cms.deltair.com)	To scale up so as to issue demand notices via email to tax agents, this will complement manual issuance.								
			C.1 Design and implement a system for online viewing of assessment and payments as provided in the revenue law	To increase transparency of the business practices and eliminate leakages	Delta State Internal Revenue Service (DIRS)		30,000,000.00	1/3/2023	6/30/2023	Completed	The design and implementation of the self-service portal is active and in use (https://selfservice.deltairs.com)	To create awareness so as to increase individual taxpayer in the direct assessment scheme to use the portal								
			C.2 To publish an online dashboard for MDAs' and DIRS to be updated regularly (as payment are made). The dashboard will clearly highlight the name and amount of taxpayers.	To increase transparency of the business practices and collection of fees, thereby increase revenue generation.	Delta State Internal Revenue Service (DIRS)		30,000,000.00	1/3/2023	6/30/2023	Completed	The REEMSONLINE Dashboard for viewing payments is active and in use showing name of taxpayer, amount, bank and date of payment (https://reems.deltair.com)	Giving access to authorised users only								
			C. 3 Design and develop single window system that will issue receipts to taxpayers via taxpayers emails after online payment.	To increase transparency of the business practices and eliminate leakages	Delta State Internal Revenue Service (DIRS)		30,000,000.00	1/3/2023	6/30/2023	Completed	Receipts for online payment are issued and sent to taxpayer's email. This can be done through our website and via the self-service portal	To create awareness so as to increase users of the online payment platform								
			D. Taxpayers Service: Taxpayer registration and access to taxpayers page	To make taxpayer registration easy for taxpayers	Delta State Internal Revenue Service (DIRS)			1/3/2023	9/30/2023	completed	This has been completed as taxpayers and tax agents can make registration online through the self-service portal (https://selfservice.deltairs.com)	Validation and use of JTB TIN during registration going forward								
			D. 1 View taxpayer as: (a) Tax Agent (b) Employee and (c) Self Employed	To categorise and identify the different taxpayer types for profiling purpose	Delta State Internal Revenue Service (DIRS)			1/3/2023	9/30/2023	Completed	This is active during taxpayer registration via the self-service portal ( https://selfservice.deltairs.com )	Self Assessment by taxpayers								
			D. 2 Design a system that will enable taxpayers to be able to view assessment, view MDAs' assessment for Fees, Levies and Charges, upload/file Monthly and Annual Returns, view Employee Tax Clearance Certificate and also make payments online.	(i) To provide an easy access for taxpayers to view assessment and make payment thereby eliminating leakages in the collection process; (ii) To help engender the culture of voluntary compliance	Delta State Internal Revenue Service (DIRS)		400,750,000.00	1/3/2023	9/30/2023	Completed	This system is active and was put to use in the upload/filing of the 2023 annual return January this year (2024). Taxpayers can now file annual and monthly PAYE returns; Withholding tax return; view assessment from CMBS; make payments online; and view processed employee TCC through their self-service page (https://selfservice.deltairs.com/account/login)	Automatic generation of TCC after assessment approval by the relevant officers								
12	Creative Industries for Youth and Women in Rural Areas in Delta State	a. Creation of Job opportunities b. Provide Access to export market and revive the cottage industry in Delta State c. Promotion of cultural heritage d. To fosters economic growth in Delta State e. Supporting Local Businesses	A. Production of Akwa-ocha and Akwa-oma Fabric ii. Fashion Design iii. Bead making iv Crafts v. Leather works B Sensitization of Youth and Women in Rural Areas C. Call for stakeholder meeting to discuss the process /procedure for selection D. Creation of designated DEMSMA portal for registration E. Training of beneficiaries and personnel F. Empowering of beneficiaries G. Monitoring and Evaluation of program Implementation H. Documentation of result for review and futuristic enhancement of the program	1. To create Job opportunities for Youth and women in the rural areas 2. Training of beneficiaries and personnel 3. Training and empowering of Youth and women in the rural areas	Delta State Micro, Small and Medium Enterprises Development Agency (DEMSMA)	A. Technical and Vocational Education Board (TVEB) B. Bureau for Job and Wealth Creation C. Ministry of Youth Development D. Ministry of Girl Child Empowerment E. United Nations Industrial Development Organization and Export Initiatives	103,871,400	1/1/2023	31/12/2023	1. On-going 2. PROVIDE EMPLOYMENT OPPORTUNITIES. 3. ENCOURAGE THE ESTABLISHMENT OF SMALL AND MEDIUM ENTERPRISES (SMES), FOSTERING LOCAL BUSINESS DEVELOPMENT. 4. GENERATE INCOME 5. SKILL DEVELOPMENT 6. OFFERS WOMEN THE OPPORTUNITY TO BECOME ECONOMICALLY INDEPENDENT	1. ACTION PLAN WAS SLOW DOWN DUE TO 2023 ELECTION ACTIVITIES 2. LEADERSHIP VACUM FOR THE PERIOD OF JUNE 2023- APRIL, 2024 3. THERE WERE GAPS IN BUDGETARY PROVISION. 4. THE AGENCY THROUGH THE EXECUTIVE SECRETARY OF THE NEWLY ESTABLISHED BOARD HAS APPROVED THE REVAMPING AND RE-BUILDING OF THE AGENCY'S WEBSITE. THIS IS TO ENABLE THE AGENCY GET THE RIGHT MSMEs THROUGH THEIR ONLINE APPLICATION AND REGISTRATION.	1. THE RECENT APPOINTMENT OF THE BOARD MEMBERS WILL ENHANCE ACHIEVEMENTS BY END OF THE YEAR 2024. 2. SECURE APPROVAL FOR THE RELEASE OF FUNDS TO EXECUTE ACTION PLAN. 3. THE AGENCY WILL DO A THOROUGH DUE DILIGENCE IN TERMS OF AGGREGATION, SELECTION AND NOMINATION OF THE EXACT MSMEs NEEDED IN THE PROGRAMME.								
13	Agro Processing	a. Improved food security	A. AGRICULTURAL SECTOR	All Agro Allied Entrepreneurs Male and Female	Delta State Micro,	I. National Agency for Food and Drug	105, 614,677	1/1/2023	31/12/2023	1. On-going	1. ACTION PLAN WAS SLOW DOWN DUE TO 2023	1. THE RECENT APPOINTMENT OF								

		<p>b. Increase number of Agro allied Investment</p> <p>c. Provision of linkages between the Agricultural and Industrial Sector</p> <p>d. Improved production of value added processed food for exports</p> <p>e. Creation of employment opportunities</p>	<p>i. Fish processing</p> <p>ii. Cassava processing</p> <p>iii Oil Palm processing</p> <p>B. Sensitization of MSMEs on the objectives of Agro processing through town hall meetings</p> <p>C. Transformation initiative</p> <p>i. Registration of Businesses</p> <p>ii. Packaging</p> <p>iii. Sorting</p> <p>iv Product branding &amp; grading</p> <p>D. Create market linkages</p>		<p>Small and Medium Enterprises Development Agency (DEMSSMA)</p>	<p>Administration and Control (NAFDAC)</p> <p>ii. Standard Organization of Nigeria (SON)</p> <p>iii Corporate Affairs Commission (CAC)</p> <p>iv Ministry of Trade and Investment</p> <p>v. Small and Medium Enterprise Development Agency of Nigeria (SMEDAN)</p> <p>vi. National Association of Small Scale Industrialists (NASSI)</p> <p>vii. Bureau for Job and Wealth Creation</p> <p>viii United Nations Industrial Development Organization and Export Initiatives</p>			<p>2. ENCOURAGES THE ADOPTION OF MODERN TECHNOLOGIES AND PRATICES</p> <p>3. VALUE ADDITION-INCREASES THE VALUE OF AGRICULTURAL PRODUCTS, LEADING TO HIGHER INCOMES FOR FARMERS</p> <p>4. GENERATE EMPLOYMENT OPPORTUNITIES IN PROCESSING PLANTS, PACKAGING AND MARKETING.</p> <p>5. MAKE AGRICULTURE MORE ATTRACTIVE</p>	<p>ELECTION ACTIVITIES</p> <p>2. LEADERSHIP VACUM FOR THE PERIOD OF JUNE 2023- APRIL, 2024</p> <p>3. THERE WERE GAPS IN BUDGETARY PROVISION.</p> <p>4. THE AGENCY THROUGH THE EXECUTIVE SECRETARY OF THE NEWLY ESTABLISHED BOARD HAS APPROVED THE REVAMPING AND RE-BUILDING OF THE AGENCY'S WEBSITE. THIS IS TO ENABLE THE AGENCY GET THE RIGHT MSMEs THROUGH THEIR ONLINE APPLICATION AND REGISTRATION.</p>	<p>THE BOARD MEMBERS WILL ENHANCE ACHIEVEMENTS BY END OF THE YEAR 2024.</p> <p>2. SECURE APPROVAL FOR THE RELEASE OF FUNDS TO EXECUTE ACTION PLAN.</p> <p>3. THE AGENCY WILL DO A THOROUGH DUE DILIGENCE IN TERMS OF AGGREGATION, SELECTION AND NOMINATION OF THE EXACT MSMEs NEEDED IN THE PROGRAMME.</p> <p>4. UPLOAD ALL REGISTRATION AND TRAINING INFORMATION ON THE AGENCY'S WEBSITE FOR EASY ACCESS</p>	
14	Special Purpose Vehicle created to plan, design and implement youth-focused job and wealth creation programmes	<p>A. Expansion of Training, of Skills Training Entrepreneurs Programme (Tailoring, Catering , Audio Visual, Hairdressing and Braiding, plaster of Paris and Screeding, Electrical and Solar works, tiling and interlocking works, welding and Fabrication, Cosmetology and Cleaning Agent).</p> <p>B. Expansion of Training, of Youth Agricultural Training Entrepreneurs Programme (Crops, Beekeeping and Animal rearing)</p> <p>C. Graduates Employment Enhancement Programme</p>	<p>a. Selection of eligible beneficiaries from applications data base.</p> <p>b. Orientation and leadership/personal effectiveness training.</p> <p>c. Posting of trainees to training centres across the state.</p> <p>d. Entrepreneurship and business management training workshop</p> <p>e. Procurement of support packages to youth agricultural entrepreneurship beneficiaries.</p> <p>f. Procurement of startup packs, shop support to skill entrepreneurship beneficiaries.</p> <p>g. Payment of stipends transport support to participants and trainers during training period.</p> <p>h. Training and capacity building of graduates</p>	<p>a. Targeted at youths of age 18 to 40 years, particularly delta citizens and five percent non delatans but resident in delta ststa</p> <p>b. Persons with physical disability</p> <p>c. mainly fresh graduates with post national youth service corp certificate</p> <p>d. Search for and engagement with private sector internship</p> <p>e. A total of 725 beneficiaries in Skills acquisition, youth agricultural programme and graduate employment enhancement programme</p>	Delta State Job and Wealth Creation Bureau	<p>a. Girl Child Empowerment Initiative.</p> <p>b. Ministry of Youth Development.</p> <p>c. Delta State Micro, Small and Medium development Agency</p> <p>d. Ministry of Science &amp; technology</p> <p>e. Delta State Technical &amp; Vocational Board</p> <p>f. Ministry of Women Affairs, Community &amp; Social Development</p>	1,500,000,000.00	9/1/2023	30/12/2023	In-View	Election Year 2023 and Administrative Gap	Awaiting Approval for Funds
16	Small Claims court	To attain speedy resolution of disputes. Forstering self representation and promoting effective management and efficiency	<p>Setting of small claims court committee.</p> <p>Establishment of small claims court one in each of the 26 judiciary division of the high court of justice and an additional 4 i.e 30 in total.</p> <p>Formation of practice direction to aid the court.</p> <p>Selection of small claims courts Presiding Officers and support staff.</p>	Any individual, 18years & above. individual less than 18years or persons of less sound mind through his/her guardian, partnership, Association, Cooperation, Governmental Agencies, Non-government agencies, etc.	Delta State Judiciary	Ministry of Justice	₦500,000,000.00	January, 2023	Dec, 2023	ONGOING	THE HONORABLE, THE CHIEF JUDGE HAS DIRECTED THE ESTABLISHMENT OF 6 SMALL CLAIMS COURTS (CCC) IN THE 3 SENATORIAL DISTRICTS OF DELTA STATE. THERE ARE TWO SCC OPERATING IN EACH OF THE SENATORIAL DISTRICTS, WHICH INCLUDES: ASABA, OWA/OYIBU, WARRI, OLEH, UGHELLI AND EFFURUN. WITHIN THE PERIOD UNDER REVIEW (I.E 1ST AUGUST, 2023 TO 31ST DECEMBER, 2023), 41 CASES WERE HEARD, 26 OF THESE WERE CONCLUDED AND 15 ARE PENDING. Small Claims Courts in Delta Statw have been functioning and are strategically sited, and this has impacted accessibility by interseyted parties. the profile of litigants in these courts ranges from private individuals and registered companies, including microfinance banks and business	SETTING UP OF MORE SMALL CLAIMS COURTS IN 10 OTHER JUDICIAL DIVISIONS IN THE DELTA STATE BY 31ST DECEMBER, 2024 WITH FUNDING IN VIEW
17	Digitization and Geo-referencing of Lands Records	<p>a. To convert all existing records from physical form to Data</p> <p>b. To build a spatial data infrastruture in preparation for GIS for the state</p> <p>c. To fully migrate the entire analog for lands documentation process to Electronic format.</p>	<p>a. Sorting, Verification and record count of Legacy data in the Ministries of Lands &amp; Urban renewal</p> <p>b. Scanning and digitization of the physical files to the Delta state Lands Automation system</p>	This targets to store up data in electronic format in other to create an enabling environment for Processes and accessibility in Areas of	A. Ministry of Lands & Survey b. Ministry of Urban Renewal		185M	6/2/2023	31/12/2023	ONGOING 2. FASTER ACCESS TO NON DIGITIZED FILES 3. FROM THE FOUNDATION FOR FULL DIGITAL AUTOMATION	SUCCESSFULLY SORTED, VERIFIED, SCANNED AND DIGITIZED 75% OF PHYSICAL FILES IN THE LANDS REGISTRY AND TOWN PLANNING DEPARTMENT. 2. RELEASE OF FUNDS	SORTING, VERIFYING, SCANNING AND DIGITIZING OF PHYSICAL FILES IN SURVEY DEPARTMENT.
18	Develop an E-Planning System For Full integration of Electronic Planning	<p>a. To Establish a digital Planning studio</p> <p>b. Establish real time Planning report to eliminate double/false points during physical Inspection and abhor Under-assessments</p> <p>c. To integrate and deploy Spatial Infrastructure for preparing Master Plans and Planning schemes for the state</p>	<p>This reform will require</p> <p>a. Launch the E-planning system to sit on Delta state Lands automation system</p> <p>b. Train of Planning Officers in a ICT Capacity building for both head quarters and 15 existing area Offices</p> <p>c. Sitting of the Digitization Plan; Geo-referencing of all new and existing plans</p> <p>d. Setup the planning studio for E-planning (Modern Townplanning) for Professional and ICT capacity building, data capture/ aquisition, storage and</p>	<p>a. Enhance development control, monitoring and Supervision</p> <p>b. Encourage and promote land use/layout permit for sites above 5000squaremeters</p> <p>c. Actualize a sustainable and stream lined revenue from planning with an aim to increasing it.</p>	Ministry of Urban Renewal	Ministry of Urban Survey	85M	5/3/2023	31/12/2023	ONGOING 2. ENABLE REAL TIME BUILDING PLAN ASSESSMENT AND APPROVAL PROCESS	A BILL IS MAKING ROUNDS AT THE HOUSE OF ASSEMBLY FOR THE E-PLANNING SYSTEM WHILE BACKGROUND WORK IS ONGOING ON THE PORTAL	AWAIT THE PASSING OF THE LAW SO AS TO CUSTOMISE THE E-PORTAL
19	Introduction of Representative access for 3rd party assited applications	<p>a. Ease of Business for all Applicants irrespective of their Geographical and educational disposition</p> <p>b. Eliminate Unauthorized indiscriminate Agencies and Truncation that currently plagues the system</p> <p>c. To optimize process time for Lands documentation titles.</p> <p>d. To rule out a closely guided application process for unlettered applicants or otherwise through the application process and reduce error rates.</p>	<p>a. Create a selection/profiling and accreditation desk for qualified persons who can act representatives</p> <p>b. Training of short-listed persons to act as representatives</p> <p>c. Create online access to Delta state lands automation system for Trained representative</p> <p>d. Media sensitization and publicity of all accredited representative</p> <p>e. Create a feedback medium for applicants rating of representative performance</p>	<p>a. Elimination of arbitrary charges by unauthorized persons posing as agents</p> <p>b. Ease of application process by providing applicants with option of direct application or Use of an accredited Representative.</p> <p>C. Adequately allocate responsibility of duty between the Ministry, Applicants and Accreditated Representative</p>	Ministry of Lands & Survey	Ministry of Urban Renewal	25M	6/2/2023	31/12/2023	NOT STARTED 2. TO EASE THE APPLICATION PROCESS BY PROVIDING APPLICANTS WITH THE OPTION OF AN ACCREDITED REPRESENTATIVE TO FILE FOR THEIR PROPERTY DOCUMENTATION.	IT IS A FUNCTION OF THE FULL AUTOMATION	AWAIT FULL AUTOMATION
20	Sensitization & Public Education on Lands Documentations and Processes	<p>a. Educating of the public of the benefits of obtaining a government issued Documents</p> <p>b. To increase public knowledge of the needs and Value of Lands Documents.</p> <p>c. To increase Public Knowledgebility of Land Title Documentation</p> <p>d. To simplify the requirements for Obtaining Lands title documents</p> <p>e. To reduce if not completely Eradicate sharp practices by unauthorized lands agent who attempt to ambush Applicants and derail the processes</p> <p>f. To reduce process time</p>	<p>a. Setup a weekly educative program on selected media channels that showcase various lands topic</p> <p>b. Engage a media personality to host these programs weekly</p> <p>c. The weekly programs will majorly feature Directors, heads of Departments and schedule officers from the Ministry of lands and survey, as well as relative MDAs to Answer questions from the public.</p> <p>d. Publicize the ministry's existing social media handles and contact information for feedback.</p>	<p>a. Land and Property owners in targeted Rural and Urban Areas</p> <p>b. Realtors</p> <p>c. Legal Community (Nigeria Bar Association)</p>	a. QBCIL-NG GLOBAL CO (FAST-TRACK)/Ministry of Lands & Survey	<p>a. Ministry of Information</p> <p>b. Delta Development Property Authority</p> <p>c. Ministry of Urban Renewal</p>	30M per year	9/1/2023	31/12/2023	ONGOING 2. INCREASED PUBLIC KNOWLEDGE OF THE NEEDS AND VALUE OF LAND DOCUMENTS HAS RAISED THE NUMBER OF GOVERNMENT CERTIFIED PROPERTY OWNERS	RADIO PROGRAM TAGGED "YOU & YOUR LAND MATTER"	CONTINUE RADIO PROGRAM AND ALSO INCLUDE COMMUNITY SENSITIZATION
21	Full Automation of the delta state Lands system	<p>This will create</p> <p>a. Transparency of Assessments</p> <p>b. Transparency and ease of stream lined payments</p> <p>c. Transparency of Rates &amp; Fees</p> <p>d. Enabling of online search on lands documents</p> <p>e. Self help i.e Online Tracking of Application</p>	<p>a. Development &amp; Publishing of a Mobile Application</p> <p>b. Development &amp; Hosting of Web portal</p> <p>c. Publicizing of public domain for Self help</p>	<p>a. Land and Property owners in targeted Rural and Urban Areas</p> <p>b. Realtors</p> <p>c. Legal Community (Nigeria Bar Association)</p>	a. QBCIL-NG GLOBAL CO (FAST-TRACK)/Ministry of Lands & Survey	<p>a. Board of Internal revenue</p> <p>b. Ministry of Finance</p> <p>c. Ministry of Information</p>	45M	6/2/2023	31/12/2023	ONGOING 2. WILL ENABLE PROPERTY OWNERS START AND COMPLETE CERTIFICATION PROCESSES ONLINE.		ENSURE COMPLETION WITHIN SHORTEST POSSIBLE TIME SO AS TO COMMENCE INTEGRATION WITH THE STATE SWITCH COMPANY FOR THE MOBILE APPLICATION
22	Regulatory Management Implementation Framework - Urban Renewal	<p>a. To strengthen the state internally generated revenue through the enhancement and enforcement of the eframework on private real estate development in the State.</p> <p>b. The elimination of Quakery and sharp practices amongst critical stakeholders within the built environment.</p> <p>c. Improving professionalism, ethical practices,</p>	<p>a. Setup a committee to review and interpret the legal framework on Estate development and Planning</p> <p>b. Setup a taskforce to implement, regulate and enforce compliance</p>	a. Estate developers (existing and new)	a. QBCIL-NG GLOBAL CO (FAST-TRACK)/Ministry of Lands & Survey	Ministry of Lands & Survey	170M	5/3/2023	30/5/2023	DELAYED	REASSIGNMENT OF TOWN PLANNING TO THE MINISTRY OF URBAN RENEWAL	AWAIT PASSING OF THE BILL MAKING THE ROUNDS AT THE HOUSE OF ASSEMBLY